



Mission

| Kiyana Dan Director of Mission Services | Lindsey Percival Volunteer Services Manager | Kellie Warmath Wish Coordinator | Juanita Torres Wish Coordinator | Rebecca Ortman Wish Process Coordinator |
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| <ul style="list-style-type: none"> • Co-Create & Execute Strategic Plan for Mission Deliver • Quality Control, Mission Deliver • Training and Development of Mission Staff • Oversee Volunteer Svcs, • Coordinate with Volunteer service Manager on Wish Granter Training, Development and Retention • In-Kind Goods and Services Program lead • Identify and Procure MAWA resources • Collaborate with CEO, Director of Operations on Mission Financial Metrics • Develop Mission Budget • Rush Wish lead • Responsible for Communication, Collaboration & Innovation between Wish Team Members • Director of Medical Outreach, Education and Medical Community Relations | <ul style="list-style-type: none"> • Devise & Implement Volunteer Engagement, Recognition and Retention Program • Devise & Implement Volunteer Recruitment • Development of Volunteer Table of Organization • Develop Volunteer Job Descriptions • Develop & Implement Volunteer Engagement & Satisfaction Survey • Develop & Execute Intern Program • Training Lead • Track & Report Volunteer Metrics • Develop Volunteer Job Descriptions • Volunteer Program Compliance Lead • Wish File Management • Develop & Execute Volunteer Communication Strategy | <ul style="list-style-type: none"> • Coordinate granting of wishes • Work with families, volunteers, donors & vendors • Solicits and Develops Portfolio of In-Kind Goods and Services Providers • Develop & Implement systems and techniques to reduce wish costs and enhance cash / in-kind ratios • Volunteer Recruitment & Engagement • Medical Outreach • Create Mission Communication Content | <ul style="list-style-type: none"> • Coordinate granting of wishes • Work with families, volunteers, donors & vendors • Solicits and Develops Portfolio of In-Kind Goods and Services Providers • Develop & Implement systems and techniques to reduce wish costs and enhance cash / in-kind ratios • Volunteer Recruitment & Engagement • Medical Outreach • Create Mission Communication Content | <ul style="list-style-type: none"> • Coordinates the intake process of wishes including referral and pipeline management. • Helps child identify heart felt wish • Works with volunteers to complete files • Work with families, volunteers, and donors. • Volunteer Recruitment and Engagement • Medical Outreach • Medical Referral Coordinator |